



Choice & Control Policy & Procedure PP23

Policy statement

This policy provides information to all people working with Grow Support Inc. (GROW) and its commitment to promoting and protecting participant's rights including freedom of expression, self-determination and decision-making.

GROW's Choice and Control Policy and Process is designed to meet NDIS Practice Standards, in particular Standard 1: Rights.

Purpose

The purpose of this policy is to guide the delivery of services and ensure that GROW guides staff to support participants to exercise their rights and have choice and control over the supports and services they receive .

Scope

This policy applies to all staff including permanent, casual and contract workers. This policy is owned by the GROW Management Committee.

Policy

GROW will undertake induction, training and supervision for all staff to support their understanding and ability to provide choice and control to participants.

We provide clients with accurate information in a format that is accessible to them so they can make informed decisions regarding their services and goals

Principles

GROW respects the rights of people with disabilities in exercising choice and control about matters that affect them and is committed to collaborating and consulting with participants and other relevant stakeholders such as family members, carers and advocates where appropriate. This process promotes and ensures active choice and control in relation to our services

GROW affirms that all people with disability are assumed to have capacity to make decisions, exercise choice, and provide informed consent regardless of their disability supports.

Our staff work to develop our participant's capacity to make independent decisions and providing timely information in appropriate formats to support informed decision-making including a participant's rights and responsibilities.

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GROW promotes choice making about every stage of the participants service provision, from goal setting to decisions about activities and supports. We strive to assist participants in a way that is appropriate to their circumstances and cultural needs so as to maximise their opportunities to make choices and have control over decisions that affect their lives.

We recognise the role of a participant's family, carers and advocates in representing participant's interests and promoting choice and control in the planning and delivery of supports

Related Forms & Documents

- Participant Consent Form C11
- Participants Rights & Responsibilities Statement C15

Related policy and procedures

- Decision Making & Choice Policy & Procedure PP2
- Participant Rights & Responsibilities Policy & Procedure PP4
- Person Centred Policy & Procedure PP18

Related legislation and standards

- Practice Standard 1. Rights & Responsibilities
- Practice Standard 3. Provision of Supports

Approvals

Date of approval: 25th July 2020

Date of review: July 2021

Signature of Operations Manager:

